ViewSonic®

ViewPad 10pro

User Guide

Model No. VS14140

Compliance Information

CE Conformity for European Countries

The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

R&TTE Compliance Statement CE 2200 !

This wireless module device complies with the Essential Requirements of the R&TTE Directive of the European Union (1999/5/EC). This equipment meets the following conformance standards:

EN 301 489
EN 301 489
EN50361
EN301448
EN301908
EN301489
EN300328
EN62311

Caution

Risk of explosion if battery replaced aced by an incorrect type.
Dispose of used batteries according to the instructions.

Notified Countries: Germany, UK, Netherlands, Belgium, Sweden, Denmark, Finland, France, Italy, Spain, Austria, Ireland, Portugal, Greece, Luxembourg, Estonia, Latvia, Lithuania, Czech Republic, Slovakia, Slovenia, Hungary, Poland and Malta.

Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).
The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.
If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.

Products with 2.4–GHz Wireless LAN Devices

For 2.4–GHz wireless LAN operation of this product, certain restrictions apply. This equipment may use the entire–2400–MHz to 2483.5–MHz frequency band (channels 1 through 13) for indoor applications. For outdoor use, only 2400-2454 MHz frequency band (channels 1-9) may be used. For the latest requirements, see http://www.art-telecom.fr.

Important Safety Instructions

1. DO NOT place objects on top of the ViewPad, as objects may scratch the screen.
2. DO NOT expose the ViewPad to dirty or dusty environments.
3. DO NOT place the ViewPad on an uneven or unstable surface.
4. DO NOT insert any foreign objects into the ViewPad.
5. DO NOT expose the ViewPad to strong magnetic or electrical field.
6. DO NOT expose the ViewPad to direct sunlight as it can damage the LCD Screen.
   Keep it away from heat sources.
7. SAFE TEMPERATURE: This ViewPad should only be used in environments with ambient temperatures between 0°C (32°F) and 40°C(104°F).
8. DO NOT use the ViewPad in the rain.
9. Please check with your Local Authority or retailer for proper disposal of electronic products.
10. The ViewPad and the adapter may produce some heat during normal operation or charging. DO NOT leave the ViewPad on your lap to prevent discomfort or injury from heat exposure.
11. POWER INPUT RATING: Refer to the rating label on the ViewPad and be sure that the power adapter complies with the rating. Only use accessories specified by the manufacturer.
12. DO NOT use a pen or any sharp object to tap the screen.
13. Clean the touch screen with a soft cloth. If needed, dampen the cloth slightly before cleaning. Never use abrasives or cleaning solutions.
14. Always power off the ViewPad to install or remove external devices that do not support hot-plug.
15. Disconnect the ViewPad from an electrical outlet and power off before cleaning the ViewPad.
16. DO NOT disassemble the ViewPad, only a certified service technician should perform repair.
17. The ViewPad has apertures to disperse heat. DO NOT block the ViewPad ventilation, the ViewPad may become hot and malfunction as a result.
18. Risk of explosion if battery replaced by an incorrect type. Dispose of used batteries according to the instructions.
19. Users have to use the connection to USB interfaces with USB 2.0 version or higher.
20. PLUGGABLE EQUIPMENT, the socket-outlet shell be installed near the equipment and shall be easily accessible.

Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0,1%	< 0,1%
Mercury (Hg)	0,1%	< 0,1%
Cadmium (Cd)	0,01%	< 0,01%
Hexavalent Chromium (Cr6+)	0,1%	< 0,1%
Polybrominated biphenyls (PBB)	0,1%	< 0,1%
Polybrominated diphenyl ethers (PBDE)	0,1%	< 0,1%

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:
Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).
3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
4. Lead as an allotting element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a cooper alloy containing up to 4% lead by weight.

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All products use in this device and trademarks mentioned herein are trademarks or registered trademarks of their respective owners.
Google™, the Google logo, Android™, the Android logo and Gmail™ are trademarks of Google Inc. Use of this trademark is subject to Google Permissions.
Wi-Fi and the Wi-Fi CERTIFIED logo are registered trademarks of the Wireless Fidelity Alliance.
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Bluetooth and the Bluetooth logo are trademarks owned by Bluetooth SIG, Inc.
The prediction engine of the input method is TOUCHPAL, provided by COOTEK.
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Product Registration

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: www.viewsonic.com.

For Your Records

Product Name:	ViewPad 10pro
Model Number:	VS14140
Document Number:	ViewPad 10pro_UG_ENG Rev. 1A 04-20-11
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

USA & Canada: http://www.viewsonic.com/company/green/recycle-program/

Europe: http://www.viewsoniceurope.com/uk/support/recycling-information/

Taiwan: http://recycle.epa.gov.tw/recycle/index2.aspx

Table of Contents

Chapter 1: Product Overview
- Package Contents
- Control Buttons and Connectivity

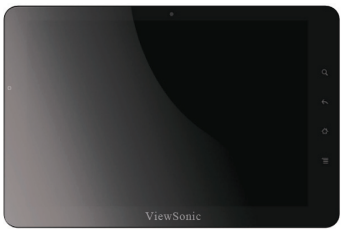
Chapter 2: Setup
- Power and Battery
- Memory Card Installation
- SIM Card Installation and Service Activation
- Network Setup

Chapter 3: Basic Operation
- Power Up, Standby and Off

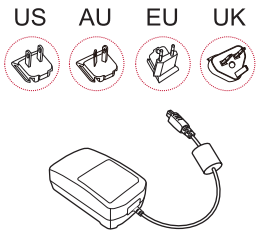
Appendixes
A. BIOS Menu
B. Indicator Table
C. Troubleshooting
D. Caring Tips

Chapter 1: Product Overview

Package Contents



ViewPad 10pro



AC Charger

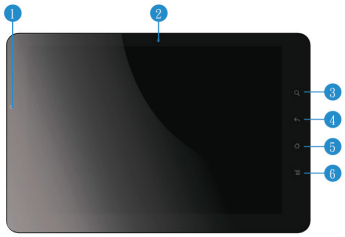
Quick Start Guide

Recovery DVD & Drivers CD

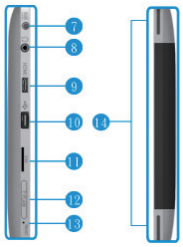
1. ViewPad 10pro Tablet
2. Universal AC Power Charger x1 (4 interchangeable plugs)
3. Quick Start Guide
4. Recovery DVD & Drivers CD

Control Buttons and Connectivity

Front

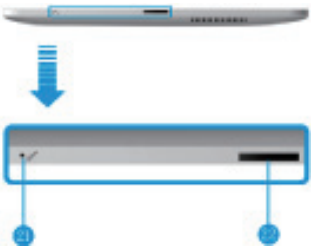


Left Right



Top

Bottom



1.	Ambient Light Sensor	12.	Micro SD Card Slot
2.	Webcam	13.	Reset
3.	Search	14.	Speakers
4.	Return	15.	Power Indicator
5.	Home Menu	16.	Charger Indicator
6.	Settings Menu	17.	Power Button
7.	Charger Jack	18.	Hold and Ctrl+Alt+Del Button
8.	Earphone Jack	19.	Volume DOWN
9.	Mini HDMI Output	20.	Volume UP
10.	USB Port	21.	Microphone
11.	SIM Card Slot	22.	Docking Port

Chapter 2: Setup

Battery Replacement

Battery is permanently fixed to the device. Battery replacement should be performed by an authorized ViewSonic service center. Please contact local ViewSonic customer service for more information.

Charging Battery

The new battery is only partially charged out of box. To fully charge the battery, please follow the below instruction.

1. Connect one end of the AC adapter to the charger jack.
2. Plug the other end of the AC adapter to the wall outlet to start charging.

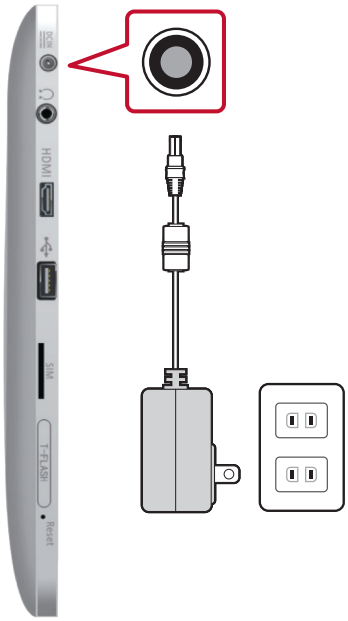


Fig. 2.1 Charging Battery

When the battery is charging, the charge indicator LED will be flashing in amber; the battery icon is also displayed in the status bar. When battery is fully charged, the charge indicator LED will change to blue; if device is turned on, the battery icon will be displayed as fully charged.

Note: Use only the provided AC power adapter for battery charging. The battery life may vary depending on actual usage.

3G SIM Card & Memory Card

SIM card contains your network service details. MicroSD memory card provides additional data storage space.

To install SIM/microSD card

1. MicroSD only: Open card door.
2. Insert SIM/MicroSD card as shown. Make sure the gold contacts are facing upward.
3. MicroSD only: Close the card door.

Fig. 2-2 SIM & Micro SD Cards

To remove the SIM card

1. Push to reject the SIM card from the slot.

To remove the memory card

1. For safe removal, go to Windows task bar and right mouse click on icon. Select eject MicroSD card option.
2. After Windows prompts, “The device is now safe to remove” open the card cover.
3. Push to eject the MicroSD card from the slot.

Note: Do not remove the memory card while it’s being accessed. Sudden removal of the memory card may cause data loss or unpredictable system behavior.

Cellular Data Network (3G Data) Setup

Warning: ZTE 3G does not support hot-plug detect. Please make sure the device is powered down when inserting the SIM. Inserting SIM while the device's power is ON will cause system **shutdown**.

1. Power down the device.
2. Insert SIM (gold contacts facing up).
3. Power up the device.
4. At Windows desktop, tap on icon to open ZTE 3G control center.

Fig. 2-3 ZTE 3G Control Center

5. After initializing, the SIM card will be detected.

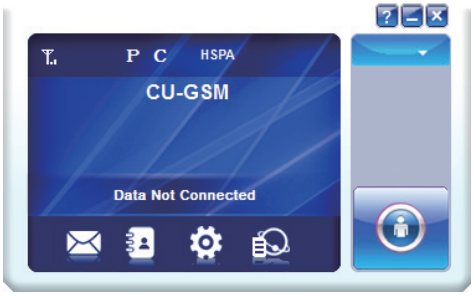


Fig. 2-4 SIM Card Recognized

6. Tap on button to establish 3G data connection.

Fig. 2-5 3G Data Connected

Adding a New APN

If data connection is unable to establish, manual configuration needs to be performed.

Fig. 2-6 Carrier APN is not found

Note: This device includes over 700+ worldwide APN settings. If your carrier APN is not in the list, please obtain the following information from your network service provider.

- Access Point Names (APN)
- User Name
- Password

1. Tap on icon to open setup menu.
2. Tap on Add button to add a new APN.

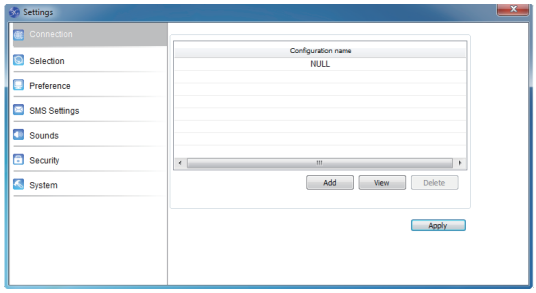


Fig. 2-7 Adding New APN

3. In Connection Menu, key in Dial Number (*99#) and Config Name; key in APN, User name and Password obtained from your network service provider.

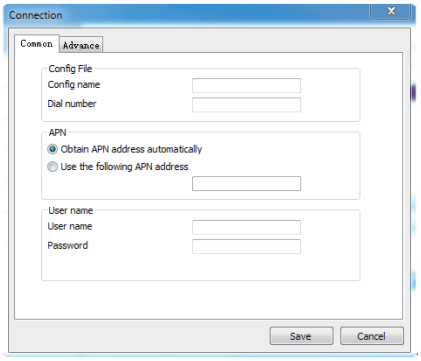


Fig. 2-8 Connection Menu

4. Tap Save button to save the APN setting.
5. Go back to the main menu and tap on button to make data connection.

Touch Panel Setup

The touch panel of this device has been factory calibrated. In most cases, recalibration is not necessary. However, due to the nature of capacitive touch panel, change of geographical location may require recalibration for the new environment conditions.

If touch panel is experiencing improper behavior, please perform touch panel calibration procedure as below.

1. Tap on (ILITEK) icon to open touch panel calibration menu.

Fig. 2-9 Touch Panel Calibration Menu

2. Place the device on a flat table top. Avoid any touch contact to the touch panel while performing the calibration.
3. Tap on “Calibration” to start the process.
4. When calibration is completed, message “Calibration OK” will be shown.

WiFi Setup

1. In Windows task bar, left click on to bring up available access point menu.
2. Select the WiFi access point from the available WiFi network list.
3. Enter the password for the network if required.
4. Click on “Connect” to complete the connection.

Bluetooth

Bluetooth can be configured in the Control Panel. Please refer to Control Center section for activating the Bluetooth.

Pairing Bluetooth Devices

1. Ensure pairing devices’ Bluetooth feature is enabled.
2. Double tap on located in Windows task bar to open the Bluetooth menu.
3. Tap “Add New Device” to scan all available Bluetooth devices in the area.
4. Select desired device from the discovered devices.
5. The screen will provide a PIN code for the connecting Bluetooth device. Enter this code to connecting device. This screen will time out after a short period if no action is taken.
6. Once the handshake is established, tap “Next” to complete.
7. If connecting with an audio device which only supports HSP/HFP (A2DP), “Connect to phone audio” option will be displayed.

Note: Once the handshake has been established, connecting to the same device again will no longer require entering the PIN.

Control Center

The control center provides a quick system overall status and communication protocol (3G, WiFi and Bluetooth) setup.

Main Menu

Fig. 2-10 Control Center, Main Menu

Tap on an icon to enter the sub-menu.

- System Info
- Battery
- Thermal Condition
- Display
- Power Management
- Device Controller

System Info

Contains OS, BIOS, CPU and HD information.

Battery

Provide battery status and settings.

Fig. 2-11 Battery, Sub-Menu

Battery warning when less	Low Battery Warning Level Setting: Set the slide-bar for low battery level.
OSD warning Sound warning	Select warning notification type 1. OSD (Visual) Warning: Silent 2. Sound Warning: Audible.
Save	Save changes.
Defaults	Set Battery settings back to default.
Battery Learning	Gather battery usage data for battery time calculation.

Display

Provide display information and adjustments.

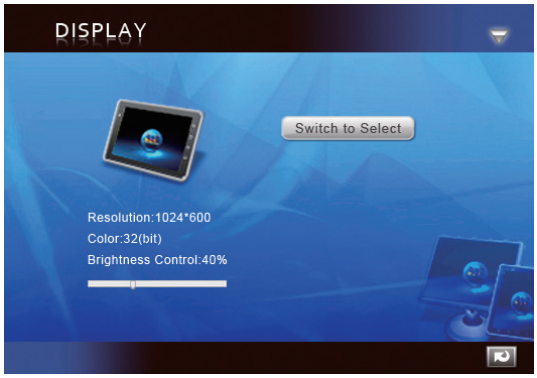


Fig. 2-12 Display, Sub-Menu

Switch to Select	Tap to manually enable external video output (If plug & play is not detected).
Brightness control:100%	Adjust brightness level.

Power Management

Power management options.

Device Controller

Fig. 2-13 Device Controller, Sub-Menu

	Wireless Card: Tap to enable/disable WiFi.
	Bluetooth: Tap to enable/disable Bluetooth.
	No function.
	G-Sensor: Tap to enable/disable G-Sensor.
	Light Sensor: Tap to enable/disable Light Sensor. Adjust display brightness automatically based on room ambient light condition.

Chapter 3: Basic Operation

Power up and off

1. Press on button located at top of device to power up.

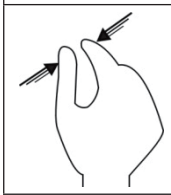
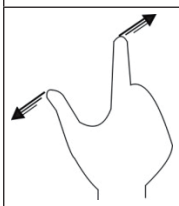
Warning: Do not turn off the device before it is fully booted or it may cause an error on the next power up.

2. In Windows 7, click Start>Shutdown> or push the button to power off.

Note 1: Windows can be configured to automatically shut down by single press. Please use Windows help & support (Keyword "Power") for more power configuration information.

Note 2: Hard power off can be achieved by holding down for >4 second.

Touch Screen Control

	Tap: Quick single tap motion. Emulates left mouse click.
	Tap & Hold: Press on open area for >4 seconds. Emulates right mouse click.
	Slide: Quick directional motion. Emulates scrolling.
	Drag: Press on icon for >4 seconds then perform directional motion. Emulates left mouse button hold.
	**Pinch:** Two-points inward motion. Zoom in.
	**Spread:** Two-points outward motion. Zoom out.

Note: An application can defines more complex hand gestures, availability based on application support.

Virtual Keyboard

Virtual keyboard is located at upper left corner of Windows desktop. Drag the virtual keyboard to center of Windows desktop for keyboard input.

Fig. 3-1 Virtual Keyboard in Desktop

Virtual keyboard icon will also pop up when enter text input section. Tap on keyboard icon to bring forward the virtual keyboard.

Fig. 3-2 Virtual Keyboard icon

Windows 7 Professional: When user login menu is enabled, Ctrl+Alt+Del function can be activated by pressing HOLD button located at top of device for >4 seconds.

Navigation, Front and Side Control Buttons

The external buttons have different function in different OS.

Button	Location	BIOS & DOS	Windows	Bluestacks (Android)
	Front	Up Arrow	Open Web Browser	Open Web Browser TBD
	Front	Down Arrow	Return to Previous	Return to Previous
	Front	ESC	Go to Desktop	Go to Home Desktop
	Front	Enter	Open Tablet Control Panel	Open Android Settings Menu
	Top	Right Arrow	Volume Up	Volume Up
	Top	Left Arrow	Volume Down	Volume Down

Android in Windows

1. Tap on icon located in Windows desktop.
2. First time startup will take longer while initializing setup (One time setup).
3. Please refer to BlueStacks user guide for more information on Android operation.
4. Tap on icon to switch back to Windows.

Chapter 4 Appendix

Appendix A: BIOS Menu

Main Menu

- Set time and date.
- Provide following system configuration information.
    1. BIOS Version
    2. EC Version
    3. PCB Version
    4. Processor Type
    5. Processor Speed
    6. System Memory Speed
    7. L2 Cache RAM
    8. Total Memory

Advanced Menu

Quick Boot	Enable quick boot.
Diagnostic Splash Screen	Boot-up splash screen select; graphics or text.
Diagnostic Summary Screen	Diagnostic summary display enable/disable.
SATA Port	SATA device information.

Security Menu

Supervisor Password	Set= Enabled; Clear= No Password.
User Password	Set= Enabled; Clear= No Password.
Set Supervisor Password	Highest level password. Set password restriction for Setup utility.
Set User Password	Set password restriction for Setup utility.
Authenticate User on boot	Enable startup password control.
HDD Password State	Set password restriction for HDD.

Warning: Please keep track of the passwords. BIOS reset will be required for password reset. Please contact your IT Dept or PC specialist on BIOS reset information.

Exit Menu

Exit Saving Changes	Saves all changes and exit BIOS menu.
Exit Discarding Changes	Discard all changes and exit BIOS menu
Load Setup Defaults	Restore factory default settings.
Discard Changes	Discard all current changes and revert back to the last saved settings.
Save Changes	Save all current changes without exit BIOS menu.

Appendix B: Indicator Table

1. Power Indicator LED (, located on the top of device)

LED Color	Power Status
Solid Blue	ON
OFF	OFF
Flashing Blue	Sleep

2. Battery Indicator LED (, located on the top of device)

LED Color	Battery Status
Solid Amber	Charging
Solid Blue	Battery Full
OFF	If Power is ON; using battery power.
OFF	If power is OFF; OFF.

Appendix C: Troubleshooting

Symptom	Possible Causes	Remedy
Touch panel is not functioning properly	1. Environmental conditions are significantly different from factory default.	Perform touch screen recalibration.
	2. Touching surface does not provide sufficient electrical charge.	- Ensure finger is dry and clean. - Ensure stylus pen is approved for capacitive touch panel use.
Battery is not charging	1. Using wrong AC power adapter with insufficient power rating or incorrect plug.	Use AC power adapter provided with this device.
	2.Using USB.	This device does not support USB battery charging.
No 3G data connection	1. APN is not in device's APN list.	Add APN manually.
	2. 3G service is not activated.	Check your network service provider.
	3. Damaged or missing SIM card.	Ensure a valid 3G SIM is properly inserted.
Multi Touch not working	1. Using Windows 7 Starter or Basic (Single touch only)	Upgrade OS to Windows 7 Home Premium or higher.
	2. Application is not support	Use an application that supports multi touch function.
	3. Improper hand gesture	Ensure the hand gesture is properly performed.

External display not working	1. Damaged or low quality HDMI cable	Change HDMI cable.
	2. Output resolution and frame rate is not support by the connected display	Use a display that supports the selected output resolution and frame rate.
System locks up	Multiple possible causes: Windows code, Intel device failure, device driver, overheating or application code.	Push reset button to restart the system. Perform Windows updates regularly for latest system and device updates, install latest device drivers and application version.
No audio, HDMI output	Audio driver needs to be switched HDMI digital audio.	Go to Windows control panel and set default audio to HDMI digital. Switching in audio mixer will not work (Intel bug).
Incorrect image size, HDMI output	Intel GPU will automatic overscan the image size when detecting CE HDMI devices. Some monitors will also auto-size between CE HDMI and PC HDMI.	1. Ensure monitor is set to PC HDMI (Disable monitor overscan). 2. Set Intel GPU overscan control to zero (Located in Intel Graphics control panel)

1. Liquids can damage: This device is not waterproof. Submerging or splashing any type of liquid can cause permanent damage to the device (ie. Spilled drinks, steam, condensation etc.).
2. Scratches can damage: Excessive scratches can cause sensitivity and accuracy problems on the touch panel. Always cover the touch panel with protected case or cloth when not in use.
3. Heat can damage: Electronic device will last longer in a cooler environment. Avoid long periods of direct sunlight exposure. Ensure sufficient cool air ventilation during usage.
4. Battery Draining: Frequent total battery drainage will shorten the battery life. Utilize Control Center to define a safe low battery level warning. Always store the device in a cool and well ventilated location.

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need the product serial number.

Country/Region	Website	T = Telephone F = FAX	Email
Australia/New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533 F= 1-909-468-3757	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 266 0101	service@in.viewsonic.com
Ireland (Eire)	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_ie@viewsoniceurope.com
Korea	www.kr.viewsonic.com	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	T= 0800-4441185	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	T= 1230-020-7975	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	T= 01800-9-157235	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	T= 001-8882328722	soporte@viewsonic.com
Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS Electroser, Av Reforma No. 403Gx39 y 41, 97000 Mérida, Yucatán. Tel: 01.999.925.19.16 Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico			
Latin America (Peru)	www.viewsonic.com/la/	T= 0800-54565	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) T= 1-866-379-1304 (Spanish) F= 1-909-468-3757	service.us@viewsonic.com soporte@viewsonic.com
Singapore/Malaysia/Thailand	www.ap.viewsonic.com	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United Kingdom	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_gb@viewsoniceurope.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530 F= 1-909-468-3757	service.us@viewsonic.com

Limited Warranty

VIEWSONIC® ViewPad

What the warranty covers:
ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.The replacement unit will be covered by the balance of the time remaining on the customer's original limited warranty. ViewSonic provides no warranty for the third-party software included with the product or installed by the customer.

How long the warranty is effective:
ViewSonic ViewPad are warranted for at least 1 year for labor from the date of the first customer purchase.
User is responsible for the back up of any data before returning the unit for service. ViewSonic is not responsible for any data lost.

Who the warranty protects:
This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
   a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
   b. Repair or attempted repair by anyone not authorized by ViewSonic.
   c. Causes external to the product, such as electric power fluctuations or failure.
   d. Use of supplies or parts not meeting ViewSonic's specifications.
   e. Normal wear and tear.
   f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, insurance, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the web site and Customer Support pages). You will need to provide your product's serial number.
2. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:
There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.
Exclusion of damages:
ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Effect of state law:
This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.
Sales outside the U.S.A. and Canada:
For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer. The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.
For users in Europe and Russia, full details of warranty provided can be found in www.viewsoniceurope.com under Support/Warranty Information.

ViewSonic®